

Company Name	Industry Classification	BRSR Reporting	BRSR (FY 2024-25)
PNB Housing Finance Ltd (PNBHFL)	Housing Finance Company	Standalone	Weblink

Company Overview




The Company is primarily engaged in the business of providing loans to individuals and corporate bodies for purchase, construction, repair and up-gradation of houses. It also provides loans for commercial space, loan against property and loan for purchase of residential plots. The Company is deposit taking Housing Finance Company registered with National Housing Bank (NHB) under Section 29A of the National Housing Bank Act, 1987.

ESG Score*					
FY 2024-25		FY 2025-26*		YOY Change	
Score	Grade	Score	Grade		
NA	NA	79.2	A+	NA	NA

*ESG rating - This is the overall ESG rating assigned to a company taking into consideration all material indicators based on the sector to which it belongs, and the weights assigned to the indicators under the respective sector/industry.

Rating Based on FY 2024-25 data.

The detailed ESG rating scale, including the score ranges corresponding to each grade, is provided in the [Annexure-A](#) at the end of this report.

ESG Score			
	Parameters	Weightage	Score
	Environmental	20%	42.0
	Social	40%	86.6
	Governance	40%	90.2
Final Score			79.2

Graphical representation of each parameter:



Rating Rationale:

The ESG score assigned to **PNB Housing Finance** stands at **79.2**, which corresponds to an **ESG Rating of A+**.

Environmental Performance

PNB Housing Finance's environmental profile reflects the characteristics of a growing, service-based housing finance company that has relatively low direct environmental impacts but increasingly recognises the importance of climate change and associated risks, resource efficiency, and responsible financing. Its main strengths are its early adoption of a dedicated climate policy, initial work on financed emissions and climate scenario analysis, energy efficiency measures in offices, responsible e-waste and battery management, and transparent quantitative disclosures on energy, water, and emissions within the constraints of leased premises. Key opportunities for improvement include the use of renewable energy, enhanced Scope 3 coverage, external assurance for environmental data, and minimal integration of climate and biodiversity considerations in lending policies subject to regulations to the extent appropriate as applicable. PNB Housing Finance demonstrates advanced conceptual work on climate change-related scenario analysis. The integration is subject to ratification in accordance with RBI norms. Opportunities exist to further strengthen renewable energy deployment, third-party assurance, and detailed waste and water disclosures. Addressing these areas over the next three to five years will position the company strongly for ESG ratings and evolving Indian regulatory requirements, while contributing to India's transition towards a low-carbon, resource-efficient, and environmentally responsible housing finance sector.

Social Performance

PNBHFL proudly showcases strong performance across its social pillar, fostering an inclusive and supportive ecosystem for all stakeholders. The company employs 2,149 permanent staff, with 17.64% female representation shows a positive rise from 16.17%, including 22.62% women in STEM roles, alongside comprehensive well-being benefits for 100% of employees, zero safety incidents across 381 offices, and over 98% training coverage. PNBHFL advances financial inclusion via its ₹5,000 crore Roshni affordable housing portfolio, serving 40.48% EWS/LIG customers by value, backed by a Fair Practice Code, 99.05% grievance resolution, ISO 27001 data security, and transparent pricing on ₹17,642 crore deposits. PNB Housing Finance Limited maintains comprehensive stakeholder engagement across seven key groups, including customers, investors and shareholders, employees, partners and vendors, communities, regulators and government, and rating agencies. This engagement is guided by materiality assessments that prioritize 11 critical ESG issues. Through its CSR arm, Peהל Foundation, PNBHFL delivers targeted initiatives for vulnerable communities. Key impacts include mobile clinics serving 122,598 beneficiaries, digital education for 20,524 students across 20 government schools in Madhya Pradesh, and Project Empower Her, a holistic upgrade of two girls' schools in Jodhpur, Rajasthan, featuring clean drinking water, solar electrification, groundwater recharge, smart classrooms, and playgrounds.

Further efforts encompass planting 20,800 trees in Hyderabad and Chennai, deploying seven Advanced Life Support (ALS) ambulances to the Northern Command of the Indian Army in Jammu & Kashmir, Leh, Ladakh, and Siachen under Project Sanjeevani benefitting 29,999 beneficiaries, all aligned with certain UN SDGs under Board oversight. These programs underscore PNBHFL's enhanced focus on empowerment, well-being, and sustainable community development.

Governance Performance

PNBHFL demonstrates a moderately strong governance framework supported by an active Board with a higher-than-required proportion of independent directors and well-structured committees, including Audit and Nomination & Remuneration Committees with strong independent representation. The company maintains robust statutory audit and financial reporting practices, with unqualified audit opinions indicating fair presentation of financial statements. Governance transparency is supported through regular disclosures, earnings calls, anti-corruption policies, D&O insurance, and a system-based compliance monitoring framework. ESG oversight is integrated through the Risk Management Committee, which monitors ESG and climate-related aspects. However, the Board Chair, being a nominee director rather than an independent director, slightly moderates governance strength. Additionally, while key financial ratios are disclosed, limited explanations for significant changes in certain ratios indicate scope for improved disclosure transparency. Overall, the company demonstrates stable governance practices with areas for incremental enhancement in ESG oversight and disclosure depth.

Environmental

Overall Environmental Weightage: 20% | Overall Environmental Score: 42.0

PNBHFL operates as a systemically important housing finance company in India. Given its service-based and asset-light business model, its direct environmental footprint arises mainly from office-based energy use, water consumption, limited operational waste, and associated greenhouse gas emissions rather than from large industrial facilities or manufacturing activities. The company's environmental approach is guided by an ESG policy, a stand-alone Climate Change Policy, and regular Business Responsibility and Sustainability Reporting (BRSR) with voluntary aligning disclosures with GRI sustainability standards as well. It has begun to align with emerging regulatory expectations from the Reserve Bank of India on climate risk governance and disclosure. Within this broader ESG context, the environmental performance can be viewed across five key themes that are particularly material for an Indian housing finance company: energy consumption and management, water consumption and management, waste management and circularity, greenhouse gas and other air emissions, and biodiversity and ecology.

1.1 Energy Consumption and Management

PNBHFL's operations are limited to leased office premises across India. Its primary energy use is electricity for lighting, cooling, IT equipment, and branch infrastructure, supplemented by minor diesel consumption for generators and fuel for vehicles. In FY 2024–25, the company reported total non-renewable energy consumption of about 23,137.80 GJ. This came almost entirely from purchased grid electricity (around 23,038.27 GJ) with a small contribution from fuel use (about 99.53 GJ). Energy intensity was around 3.02 GJ per crore of revenue from operations and around 0.29 GJ per crore of assets under management. This showed a noted increase over the previous year. Management attributes this to relocation of units, additional comfort cooling systems, branch expansion across diverse climatic zones, and stronger monitoring with more complete data. No energy from renewable sources was reported in the BRSR. There is no mention of rooftop solar or green power procurement. PNB Housing Finance has adopted several energy-efficiency measures in its offices, which it presents as key strengths. The offices and branches are progressively equipped with LED lighting, three-star and above rated electrical appliances including air conditioners, and energy-efficient IT equipment such as laptops and Energy Star devices. The office layouts are designed with energy-efficient architecture and natural daylight through glass windows to reduce dependence on artificial lighting. The company has also optimised HVAC system layouts and setpoints. It uses sensor-based programming of lifts to reduce electricity consumption. Initiatives like low-volatile organic compound (low-VOC) paints and design choices indirectly support better indoor environmental quality. Through increased digitalisation of loan processes and customer interactions, including mobile applications and other digital channels, the company aims to reduce resource intensity in operations. This indirectly lowers energy use linked to physical documentation and branch visits.

The key energy-related strengths of PNB Housing Finance lie in its structured adoption of energy-efficient fixtures and equipment, its emphasis on low-energy architectural design, and its digital transformation, which can lower energy and resource use per transaction over time. PNB Housing Finance continues to explore opportunities to further strengthen its energy profile and enhance transparency for stakeholders. Currently, renewable energy consumption stands at zero, with no disclosures provided on rooftop solar installations, green tariff arrangements, or specific quantified savings from efficiency measures. Energy data has not yet undergone external assurance, and public quantitative targets for energy efficiency or renewables are under consideration. The company warmly welcomes these areas for progressive development to better support investor insights and long-term sustainability goals.

1.2 Water Consumption and Management

PNBHFL's operations are typical of a service-sector entity. Water is used primarily for drinking, sanitation, and basic office needs in leased premises rather than for any industrial process. In FY 2024–25, total water withdrawal and consumption from third-party municipal sources were reported at approximately 27,464.22 kilolitres. This was up from about 25,598.34 kilolitres in the previous year, with no use of surface water, groundwater, or desalinated water. On an intensity basis, this equates to about 3.58 kilolitres per crore of turnover and about 12.78 kilolitres per full-time equivalent employee per year. Employee-based consumption is estimated using the Central Ground Water Authority and national standards of 45 litres per person per working day.

PNBHFL's water-related initiatives remain qualitative but support responsible consumption within its operational constraints. The offices are equipped with low-flow taps and low-volume fixtures in lavatories to reduce water use. The company recognises the importance of efficient water management even though it does not operate industrial plants. It also explicitly acknowledges that water-related impacts are limited and focuses on strengthening its monitoring systems for reporting water data, particularly as climate-related regulations evolve. PNBHFL could disclose estimated wastewater discharge (for example, by applying standard percentages to its own consumption) and describe broader water conservation initiatives such as rainwater harvesting or greywater reuse at key offices. This would meet expectations under emerging sustainability standards in India.

1.3 Waste Management and Circularity

In the area of waste management and circularity, PNBHFL's business model means that it does not generate large volumes of hazardous or process-related waste. It primarily deals with office-based waste streams such as paper records, e-waste, and batteries. For FY 2024–25, the company reported total waste generated and disposed of at around 3.81 tonnes. This consisted exclusively of 2.26 tonnes of e-waste and 1.55 tonnes of battery waste with no plastic, biomedical, construction, or radioactive waste reported. Waste intensity was low at approximately 0.0005 tonnes per crore of turnover and around 1.77 kg per full-time employee. This indicates a relatively small waste footprint. All reported e-waste and battery waste were sent for recycling or appropriate disposal through authorised vendors and recyclers empanelled with relevant regulators. There were no waste streams reported as being incinerated or landfilled directly by the company. PNBHFL notes that its scrap build-up is "limited" and that it does not use or generate hazardous or toxic chemicals in its operations. This significantly reduces the risk profile associated with waste.

Beyond these core figures, the company has also implemented circularity-oriented measures focused on paper and plastics. It has engaged in digitisation of loan processes, customer communication, and back-office operations to reduce paper consumption. In some of its offices, the PNBHFL has introduced recycled A4 paper and explored certified recycled stationery procurement. The company has also adopted clay-based cutlery and glass water bottles to replace single-use plastic items in some offices. This contributes to plastic-free premises and aligns with broader national campaigns against single-use plastics. PNBHFL is proactively advancing its waste management practices to deliver greater transparency and impact for stakeholders. Reported waste categories currently focus on e-waste and batteries, with opportunities to broaden scope; external assurance is planned for future enhancements, alongside more detailed disclosures on quantitative reductions and specific segregation practices. These steps will further underscore the company's dedication to robust sustainability performance.

1.4 GHG Emissions and Other Air Emissions

The total greenhouse gas emissions and other air emissions are emerging as particularly material topics for financial institutions. PNBHFL has started to build a more sophisticated emissions inventory and climate governance framework.

In FY 2024–25, the company reported Scope 1 emissions (direct emissions) of about 6.97 metric tonnes of CO₂. This is much lower than last year's 53.02 tonnes, mainly because the company has improved its data accuracy and removed earlier cautious estimates. Scope 2 emissions (from purchased electricity) were about 4,656.17

metric tonnes of CO₂. The combined emission intensity (Scope 1 and 2) was around 0.61 tonnes per crore of revenue and 0.058 tonnes per crore of assets.

Compared to last year, these numbers have increased, mainly due to higher electricity use as the business expanded. The company has started aligning its reporting with the GHG Protocol and uses official emission factors for electricity and standard global factors for fuels and refrigerants, showing better and more reliable reporting practices.

For Scope 3 emissions (indirect emissions), the company has currently disclosed only emissions from business travel, mainly air travel, which were about 530.75 metric tonnes of CO₂. The intensity for Scope 3 was about 0.069 tonnes per crore of revenue and 0.0066 tonnes per crore of assets.

From a climate management point of view, PNBHFL has taken some good steps. It has created a Climate Change Policy that clearly defines roles and responsibilities across the Board, senior management, risk team, and ESG team. The company plans to follow RBI's upcoming climate disclosure guidelines and is also aligning with global standards like TCFD.

It is working on understanding climate risks by using different scenarios to see how physical and transition risks may impact its housing loan portfolio. The company continues to build employee awareness through training, newsletters and seeks to comply with sectoral climate-related norms and master directions, to the extent applicable and as may be prescribed by sector regulators. It tracks emissions intensity per crore of AUM as an important measure and is gradually improving its disclosures and sustainability practices.

The company is also expanding its efforts to cover more emission areas, such as employee travel, supply chain activities, and emissions linked to its lending (financed emissions). It is working towards setting emission reduction targets and long-term net-zero goals, along with getting its data verified externally and reporting measurable improvements like using solar energy or green power.

Other air emissions (apart from greenhouse gases) are not significant for the company since it does not run factories or heavy industrial operations. Its disclosures show no major emissions of harmful pollutants like nitrogen oxides, sulphur oxides, or particulate matter. However, in the future, the company may still need to consider indirect impacts, such as the environmental performance of the projects it finances and local air quality aspects, to the extent appropriate and applicable while offering loans, in compliance with evolving sector-specific regulations, if any.

1.5 Biodiversity and Ecology

PNBHFL thoughtfully recognizes the indirect relevance of biodiversity and ecology to its housing finance activities, which support residential and project-linked developments that can cumulatively influence land use, habitats, and urban ecosystems. The company operates solely from leased office premises, none of which are located in ecologically sensitive areas such as national parks, wildlife sanctuaries, biosphere reserves, wetlands, biodiversity hotspots, forests, or coastal regulation zones, thus requiring no environmental clearances for its physical footprint. Its BRSR and GRI disclosures confirm no significant direct impacts on biodiversity from operations or protected habitats near office locations.

PNBHFL also appreciates how climate change and associated risks may influence collateral values and credit quality. Through its climate and ESG policies, the company commits to monitoring regulatory developments, referencing national climate taxonomies, and gradually integrating climate criteria into risk management practices, where considered appropriate, aligned with regulators as applicable from time to time. While explicit biodiversity-focused lending screens or exclusion lists are not yet disclosed, financing activities fully comply with applicable environmental regulations, with plans to align over time with emerging frameworks like sectoral climate pathways and India's draft climate finance taxonomy.

Social

Overall Social Weightage: 40% | Overall Social Score: 86.6

PNBHFL exhibits robust performance across the social pillar, underpinned by progressive workforce diversity (17.64% female representation among 2,149 employees, up from 16.17%; 22.62% women in STEM roles), comprehensive employee well-being (100% benefits coverage, zero safety incidents across 381 offices, 98%+ training penetration), and competitive retention (15.91% voluntary turnover). The company drives financial inclusion through its ₹5,000 crore Roshni affordable housing portfolio (40.48% EWS/LIG by value), supported by a Fair Practice Code, 99.05% grievance resolution, ISO 27001-certified data protection, and transparent pricing across diverse products and ₹17,642 crore deposits. PNB Housing Finance Limited maintains comprehensive stakeholder engagement across seven key groups, including customers, investors/shareholders, employees, partners/vendors, communities, regulators/government, and rating agencies, supported by formalized materiality assessments identifying 11 priority ESG issues. Through its Peהל Foundation, CSR initiatives exclusively target vulnerable and marginalized communities, delivering measurable impact including mobile medical clinics serving 122,598 beneficiaries, digital education reaching 20,524 students through Project Empower Her, skill development for 1,269 women, plantation of 20,800 trees, and ₹74 lakh invested in aspirational districts. These programs align fully with UN Sustainable Development Goals (SDGs) governed by Board-level oversight and systematic impact assessments to ensure transparency and effectiveness.

2.1 Workforce Diversity & Well-being

PNBHFL promotes an inclusive and supportive workplace. In FY 2024-25, the company had 2,149 permanent employees, of which 17.64% were women (379 employees), an increase from 16.17% in FY 2023-24. Women employees are represented across the organisation, including 22.62% in STEM roles, 11.53% in revenue-generating roles, and 17.64% in management positions.

The company follows an Equal Opportunity Policy, ensuring fair treatment and equal access to employment opportunities for all individuals. As part of its commitment to inclusivity, the company has also provided employment to three differently-abled employees, in line with the Rights of Persons with Disabilities Act, 2016.

PNBHFL focuses strongly on employee well-being, covering physical, mental, and financial health. All permanent employees receive health insurance, accident coverage, maternity and paternity benefits. The company also provides Medclaim, term life insurance, personal accident policies, annual health check-ups, doctor consultations, and diagnostic support. Retirement benefits are provided through 100% PF and gratuity contributions, and contract workers receive ESI coverage through registered providers.

The company maintains strong workplace safety standards across its 381 offices, reporting zero incidents, injuries, or fatalities in FY 2024-25 and FY 2023-24. Safety practices include third-party safety assessments, mock drills, fire safety checks, evacuation plans, CCTV monitoring, and employee awareness programs, with 98.14% employee participation in safety training.

PNBHFL also invests in employee learning and development. Around 98% of employees received skill-development training, and 98.14% received health and safety training. Training programs include POSH, code of conduct, anti-bribery, security awareness, and leadership development, supported through platforms such as LinkedIn Learning. The company conducts annual performance appraisals, ensuring fair and merit-based incentives.

These initiatives have helped improve employee retention, with voluntary attrition reducing to 15.91% from 17.27% in the previous year. The company also reports 100% return to work after parental leave and no complaints related to POSH, discrimination, or working conditions during the year.

2.2 Product and Customer Responsibility

PNBHFL focuses on providing affordable housing finance and supporting financial inclusion in India. The company offers housing loans to customers across different income groups, with a strong focus on Economically Weaker Sections (EWS) and Low-Income Groups (LIG). In FY 2024–25, the company's Roshni affordable housing portfolio reached ₹5,000 crore. A significant share of loan applicants came from EWS (39.14%) and LIG (18.04%) segments, showing the company's efforts to support lower-income households in owning homes.

PNBHFL offers a wide range of loan products such as individual housing loans, loans against property, construction finance, home improvement loans, commercial property financing, and residential plot loans. These products are designed with competitive interest rates and flexible repayment options to make home ownership more accessible. As a deposit-taking housing finance company registered with NHB, PNBHFL also provides secure deposit products, with total deposits of ₹17,642 crore as of March 2025.

The company follows a Fair Practice Code to ensure transparent pricing, fair access to loans, and responsible lending practices, in line with RBI and NHB regulations. Its customer base includes both salaried individuals (69.13%) and self-employed borrowers (30.87%). The company maintains prudent lending standards, with an average loan size of ₹31.02 lakh and an average loan-to-value ratio of 65.28%.

PNBHFL has a strong presence across India with 381 offices in 21 states. In addition to physical branches, the company has expanded its digital platforms and mobile applications, making loan services more accessible while also reducing paper usage and improving operational efficiency.

The company has established strong customer grievance redressal systems, allowing customers to raise concerns through email, toll-free numbers, WhatsApp, mobile apps, or branch visits. In FY 2024–25, the company resolved 99.05% of the 1,576 complaints received, showing effective handling of customer issues. There were no reported cases related to data privacy breaches, cyber-security incidents, unfair advertising, or unfair practices.

PNBHFL also maintains strong data protection and cyber security practices, supported by ISO 27001 certification, digital data protection policies, regular employee security training, next-generation firewalls, and 24x7 security monitoring systems. The company also has business continuity and disaster recovery plans to ensure uninterrupted services.

To help customers make informed financial decisions, PNBHFL provides clear loan terms, detailed amortization schedules, transparent prepayment and foreclosure conditions, and regular account statements. Through these measures, the company continues to strengthen customer trust and responsible lending practices.

2.3 Stakeholder & Community Engagement

PNBHFL actively engages with different stakeholders, including customers, investors and shareholders, employees, partners and vendors, communities, regulators, and rating agencies. The company regularly communicates with these groups to understand their expectations and improve its policies and services. Engagement takes place through emails, SMS, websites, grievance systems, meetings, town halls, training programs, and surveys. Investors receive updates through quarterly reports and meetings, while partners are engaged as needed.

During FY 2023–24 and FY 2024–25, the company conducted materiality assessments to identify and prioritise key ESG issues. The materiality matrix enabled clear strategic and tactical prioritisation, informed by stakeholder inputs and multiple sources such as peer benchmarks, media insights, and global frameworks including UN SDGs, TCFD, GRI, to name a few. Stakeholder feedback is addressed through appropriate governance mechanisms and committees. The assessment is reviewed annually and validated by an independent third-party sustainability expert.

Through its CSR arm, Pehel Foundation, PNBHFL carries out several community development initiatives. These programs focus on construction workers' welfare, healthcare, education, women empowerment, environment, and sports. In FY 2024–25, the company supported 12 mobile health clinics that benefited 122,598 people,

provided skill training to 687 family members of construction workers and 576 migrant women in Gurugram, and supported education for 714 children of construction workers and 417 children of ex-servicemen. Other initiatives included a village development project in Varanasi benefiting 1,153 residents, sports training for 75 athletes, blood transport vehicles in Hubli helping around 12,000 patients, 30 cochlear implants in Hyderabad, and dialysis machines in Indore supporting 30 patients.

Education remains a key focus area. The company supported digital learning for 20,524 students in 20 schools in Madhya Pradesh, implemented Project Parivartan in Ghaziabad benefiting 633 students, upgraded schools in Mumbai benefiting 5,580 students, and set up computer labs in Gujarat nursing colleges for 2,946 students. Through Project Empower Her, infrastructure such as water facilities, solar power, smart classrooms, and playgrounds were provided in girls' schools in Jodhpur, benefiting 1,949 students. The company also renovated 7 Anganwadis in Patiala serving 702 children, established a science lab in Uttar Pradesh benefiting 4,080 students, supported 40,000 students in Jharkhand, developed 5 smart Anganwadis in Rajkot for 421 children, and launched STEM mobile vans benefiting 11,394 students.

For women empowerment, the company trained 1,269 specially-abled women across different cities and supported livelihood initiatives such as a spice production unit in Ajmer and a millet cookies unit in Jaipur, each employing 250 women. It also established Panah daycare in Bhubaneswar for 39 children and improved water access in villages in Udaipur benefiting 3,174 residents.

Environmental initiatives included the YUWA (Youth United for Waste and Climate Actions) program in Dehradun benefiting 11,192 people, planting 20,800 trees, and earlier projects such as plastic waste management in Mumbai benefiting around 100,000 people, solar energy projects for schools and villages across several states, solar power for an old-age home in Gurugram, borewell installations in Nashik, and solar energy for a school in Udaipur.

These CSR initiatives mainly support vulnerable and underserved communities and are implemented through NGO partnerships, community meetings, local volunteers, and coordination with local authorities. The programs also complement the company's Roshni affordable housing initiative for low- and middle-income families.

CSR activities are monitored through regular impact assessments and oversight by the Board CSR Committee to ensure compliance with regulations. Overall, these initiatives contribute to several UN Sustainable Development Goals (SDGs), including goals related to poverty reduction, health, education, gender equality, decent work, sustainable cities, and climate action.

Governance

Overall Governance Weightage: 40% | Overall Governance Score: 90.2

The company demonstrates a reasonably strong governance framework with a well-composed board and committees, including higher-than-required independent director representation and adequate gender diversity. Key committees like NRC and Audit Committee are actively functioning with strong independence, supporting effective oversight. However, the Chairperson is not independent, which slightly limits governance strength. ESG oversight is managed at the board level through the Risk Management Committee.

From a financial reporting perspective, the company maintains a robust audit framework with unqualified audit opinions, indicating reliable financial statements. A fraud case has been disclosed and addressed without material impact, though the lack of detailed explanations for changes in certain financial ratios remains an area for improvement.

3.1 Board Composition, Committee Composition & Functioning

The company exhibits a moderately strong board governance framework, supported by active board engagement and a well-structured committee composition. The Board demonstrates a higher representation of independent directors than the minimum requirement prescribed under applicable regulations, indicating a strong level of independence in governance and oversight. The company also complies with regulatory expectations regarding gender diversity, with the required number of women directors represented on the Board.

Further strengthening the governance framework, the Nomination and Remuneration Committee comprises a higher proportion of independent directors than the minimum mandated threshold, supporting objective decision-making in matters related to board appointments and remuneration. Similarly, the Audit Committee reflects a strong representation of independent directors exceeding statutory requirements, thereby enhancing oversight of financial reporting, internal controls, and audit processes. The company has also exceeded regulatory requirements with respect to the number of meetings held for its board committees during the year, reflecting active committee functioning and oversight.

Oversight of ESG and climate-related matters is assigned to the Risk Management Committee (RMC), which is responsible for monitoring ESG aspects and overseeing sustainability within the company's broader growth journey.

As a good governance practice, the Chairperson of the Board is ideally an Independent Director to ensure stronger board independence and effective oversight. In this case, the Chairperson, Mr. Devendran Surendran, is a nominee director of the promoter company.

3.2 Statutory Audit & Financial Reporting

The Company has established a statutory audit and financial reporting framework aimed at maintaining regulatory compliance and strengthening investor confidence. The statutory auditors have not issued any qualifications in their audit report for FY 2024–25, indicating that the financial statements present a true and fair view of the Company's financial position.

The Company in its [corporate announcement](#) dated 21st January 2026, has also disclosed that a fraud involving a borrower, M/s. Sarv Realtors Private Limited, amounting to ₹237.43 crore, was identified in accordance with the applicable regulatory requirements. The matter has been duly reported to the National Housing Bank (NHB). The Company clarified that the account had already been written off in FY 2022–23, and therefore the incident does not have a material impact on the Company's overall financial performance or operations. The Company is currently pursuing appropriate legal action in relation to the matter.

Further, the Company has disclosed several key financial ratios in its financial reporting. However, it has not provided explanations for significant changes in certain ratios, specifically the CRAR Tier-II ratio and the Liquidity

Coverage Ratio (LCR). As per the requirements of the SEBI (Listing Obligations and Disclosure Requirements) Regulations, companies are expected to provide explanations for material or significant changes in key financial ratios to ensure transparency for investors and stakeholders.

3.3 Management Practices, Disclosures & Transparency

The company demonstrates strong transparency and stakeholder engagement practices. Earnings calls and transcripts for each quarter are disclosed on the company's website, facilitating timely and equitable information access for investors. Additionally, the company reported no whistle-blower complaints, suggesting the absence of reported ethical concerns during the period. The company has disclosed its anti-corruption policy on its website, and no complaints relating to corruption or bribery were reported. Further, the company has obtained Directors' and Officers' (D&O) insurance, providing protection to board members and senior management and supporting effective risk governance. The company has a software-based system in place for monitoring and managing regulatory compliance.

During FY 2023-24 and 2024-25, no penalty/ strictures were imposed on the Company by BSE Limited/NSE Limited. During FY 2022-23, BSE Limited and NSE Limited had levied penalty of ₹ 4.25 lakh each plus GST on 21st November, 2022 and 21st February, 2023 respectively, for non-compliance with the proviso to Regulation 17 (1) (b) of Listing Regulations i.e., shortfall of one Independent Director on the Board. During the year, the company received 3 shareholder complaints.

Source of Information

While assigning the ratings, RESPL has taken into account the Company’s annual reports, Business Responsibility & Sustainability Report (BRSR), sustainability reports, and other relevant policies. Additional inputs and clarifications received from the company through management interactions were also considered in the evaluation.

Status of non-cooperation with previous ERP: Not Applicable

Rating history for the past three years

Sr. No	Name of Product	Previous Rating	Current Rating
		Date & Rating for FY 2024-25	Date & Rating for FY 2025-26*
		NA	16.04.2026
1.	ESG Rating	NA	79.2

***Rating Based on FY 2024-25 data.**

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Disclaimer

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ESG Ratings are different from credit ratings.

Caveat

The findings in this report are based on Resurgent ESG's proprietary methodology, which has been carefully developed with a focus on accuracy and diligence. However, please note that our assessment relies on information provided by the company and publicly available information. Consequently, we cannot predict a company's exact future performance, as this may vary due to various internal or external factors. This report should be viewed as a supplementary tool for understanding ESG performance, rather than as an absolute indicator of a company's future value or stock price.

Our methodology is regularly refined to stay in line with the latest ESG standards, industry practices, and emerging sustainability trends. We encourage readers to use this report as a guiding framework for evaluating ESG performance, keeping in mind that it primarily focuses on ESG metrics and does not provide a holistic view of the company.

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Our ESG ratings assess how well companies perform across environmental, social, and governance dimensions, providing a standardized measure of sustainability. These ratings help investors make informed decisions by identifying companies with strong ESG practices and highlighting areas for improvement. By offering a reliable, consistent ESG rating system, we aim to drive accountability and support companies in their journey toward responsible and sustainable growth.

Annexure A:

Overall ESG Grade:

The ESG (Environmental, Social, and Governance) scoring system rates companies on a scale from 0 to 100 and is also converted to “Alpha Numeric Grades”, showing their overall sustainability and associated risks.

Score Range	Risk Level	Performance Band	Grade
70+	Minimal Risk	Leader	A+
60-70	Low Risk	Good	A
40-59	Moderate Risk	Adequate	B+
30-39	Elevated Risk	Below Average	B
<30	High Risk	Improvement Needed	C

This system helps companies and investors understand the company's sustainability efforts and risks.